For many of us, the process of heading off to work is something we simply take for granted, but for Pam, the process can be challenging. Pam was born with Cerebral Palsy, Epilepsy and Scoliosis. Getting up and going to work is not an easy thing, but Pam does not let that stop her because she has dreams and goals that are important to her. In her job as a museum aid, Pam heads off to work, sometimes in blizzards, and spends her days greeting visitors, presenting museum programs and taking on any other task she is presented with.

For the past four years, Pam has used VITA to prepare her taxes. What she likes most about the VITA site is the help she receives from all of the caring and courteous volunteers. “They really care about helping people. I am so glad to have the help”.

This year, for the first time, Pam received the Earned Income Credit, something she did not expect. Not receiving housing assistance, Pam’s biggest financial concern is paying her rent. “Without the Earned Income Tax Credit, I would have not received a federal return at all. My tax refund is truly a blessing. I could pay off some bills and still do a little something for myself by attending a church women’s conference. It meant a lot to me to be able to go.”

Pam’s determination and giving spirit doesn’t stop with her employment. She is currently serving as a member on the Wisconsin Board for People with Developmental Disabilities and Kenosha’s Aging and Disability Resource Center. She also continues to be an active committee member for Easter Seals and helping kids with disabilities go to summer camp. The EITC helps take financial worry from Pam so she can focus on helping others.